

Constructing Human Smart Cities

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Agenda

- Big City Challenges
- Technological and Social Trends
- Urban Living Lab
- From Smart Cities to Human Smart Cities
- MyNeighbourhood
- MyN FIWARE Integration
- Human Smart Cities Roadmap
- Human Smart Cities Network
- Human Smart Cities in Brazil
- Conclusions

Big City Challenges (1/5)



Megacities



Sustainable Food



Demographics Shift



Sustainable water resources

Big City Challenges (2/5)



Sustainable Housing



Drugs



Poverty



Safety

Big City Challenges (3/5)



Environmental Impact



Corruption

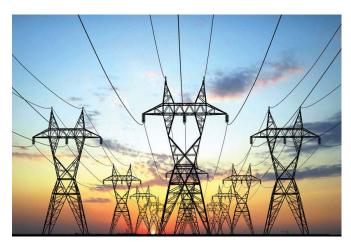


Urban Waste Management



World Financial System

Big City Challenges (4/5)



Sustainable Energy



Health



Mobility



Education

Big City Challenges (5/5)





Brazil

Portugal

Claining Democracy



Spain

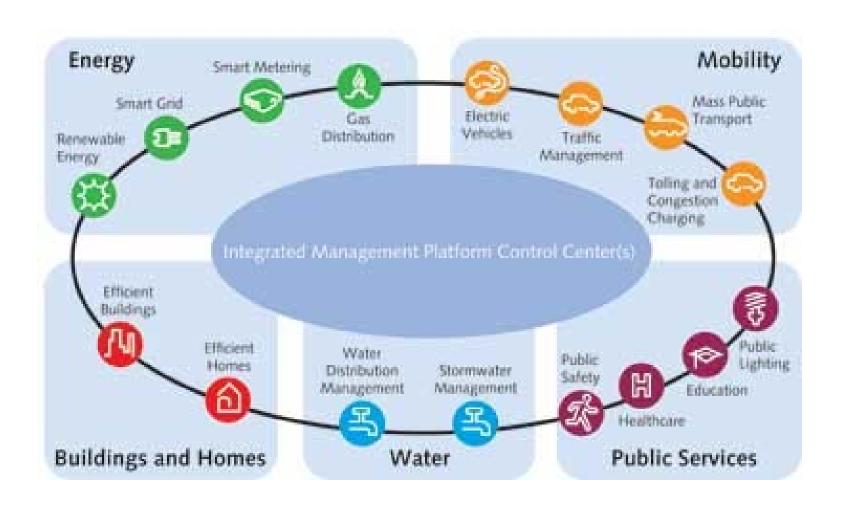


Egypt





Plataforma integrada de gestão da Cidade Inteligente





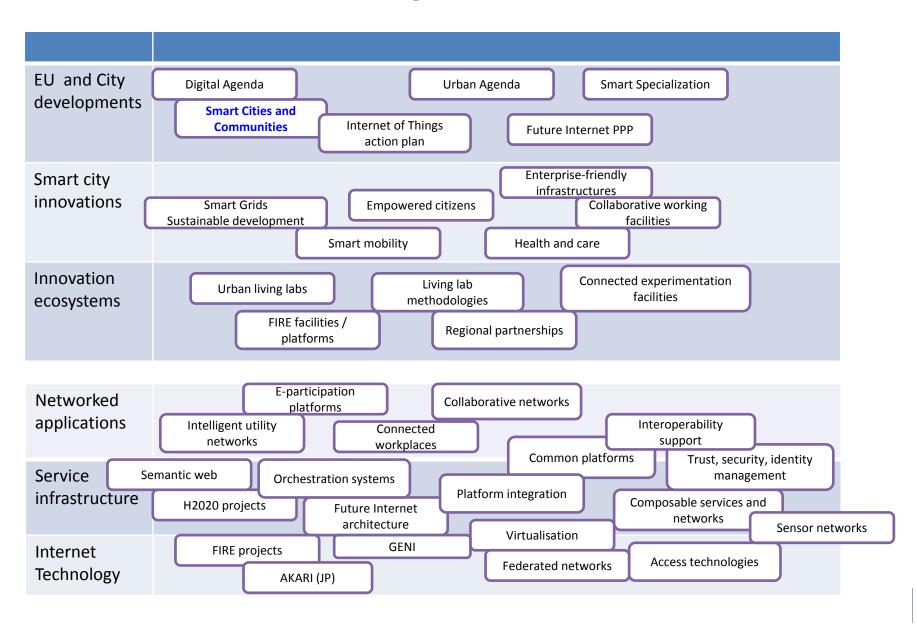
Smart City?
Analytic City?
Human City?
Sustainable City?
Resilient City?

Human Smart City

Technological and Societal trends

- Populations are still converging to the cities, (Forecasted 75% for 2050), worsening the challenges that cities face: mobility, energy, water, health, education, services, open government.
- Digital technologies are transforming the way that people live, interact, learn, work, negotiate, have fun... and allow the adoption of new collaborative and participative lifestyles.
- We are witnessing profound social and behavioural transformations, triggered by communication, contents virtualization, access to Big Data, data visualization and analytics
- New socio-economic development and participative governance models need to be created so as to cope with these transformations.

Smart Cities Roadmap



Roadmap for the deployment of the Smart Cities Platform

Living Labs facilitate the "public-private" partnerships involving citizens and help create and validate the innovative services, business models, processes and value networks needed input from citizens, SMEs, etc. In out from citizens, SMEs, etc. Input from citizens, SMEs, etc. input from citizens, SMEs, etc. Living Lab Living Lab Living Lab Living Lab (User Driven innovation) (User Driven innovation) (User Driven innovation) (User Driven innovation) City 1: Helsinki City 2: Lisbon City 3: Milan City 3: Amsterdam Cities connected Cities accelerate Cities save towards becoming a sharing the Platform money on R&D and Roadmap "smart city" **Test and Development Cloud** Service Catalogue Internet of Things Middleware Technical Services Platform - Sharing of Knowledge, Data and Software to Accelerate Innovation Relocation Urban Planning **Smart Environment New Services** Service Service Service Multi-channel Front Office Portal Helsinki Citizens Lisbon Citizens Milan Citizens **Amsterdam Citizens**

Citizens have easier acess to more efficient services and are able to feedback comments directly to the administrators

/ SMEs

/ SMEs

/ SMEs

/SMEs

Human Smart Cities

Strategy

Big Challenges of Cities

Demographic shifts
Emerging Megacities
 Mobility
Environment Impact
 Food and water
 sustainability
sustainable Housing
Waste Management
Security and Safety
World Financial Crisis
Health Care
Energy

Social Trends

Collaboration and Solidarity /New work trends
Co-design and Co-creation /Openness and Transparency
Citizens mass participation /Social inclusion and social
integration /Behaviour transformation
Sense of belonging and identity /Shared Community
Crowdfunding

Human Smart City Vision

Tech Trends

Ubiquitous Communications
Knowledge Acess /New Education
Big Data /Open Data
Apps /Semantics

Well Being and Happiness



Human Smart Cities

Vision Concept and Model

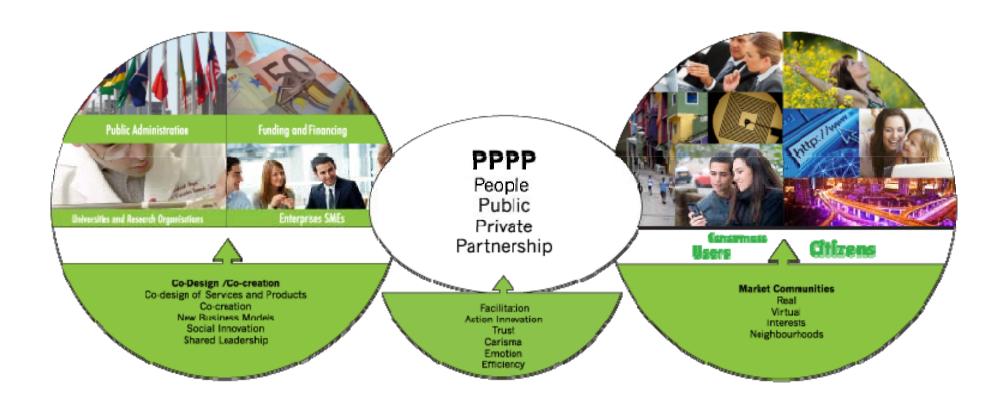
In **Smart Cities** the technical infrastructure gathers, connects and processes big data to deliver open, transparent and efficient municipal services.

In **Human Smart Cities**, the Government is open to engage and be engaged in citizens initiatives on the basis of an open, transparent and trustful relationship...

In **Human Smart Cities** the information technologies are used to solve social, economic and environmental problems with the participation of citizens.

The Government implements and supports an ecosystem of open urban innovation (**Urban Living Lab**), which supports and drives the co-design and co-creation of social and technological innovation products, services and processes in order to solve problems and focus on the **wellbeing and happiness** of citizens.

Living Lab Innovation Ecosystem



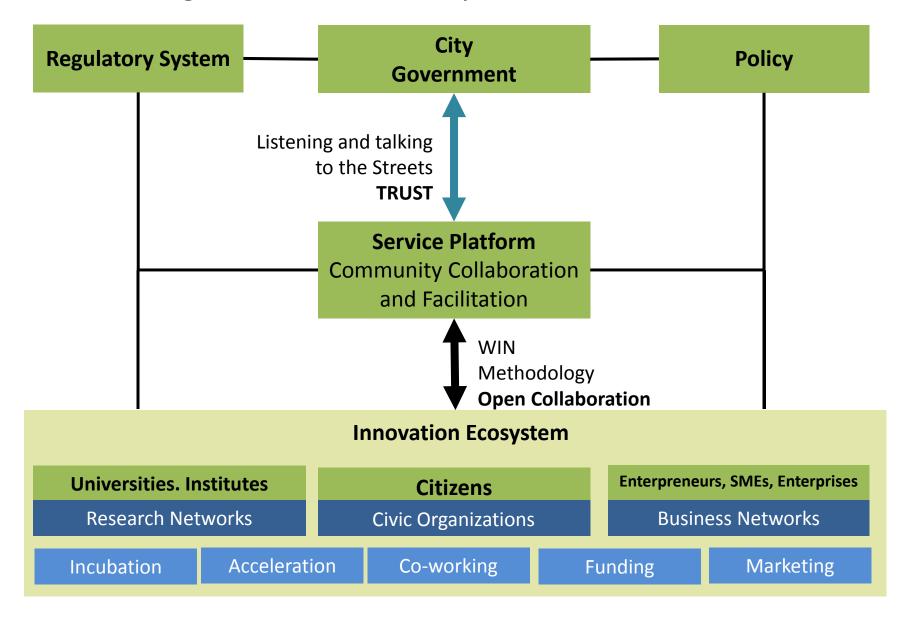
Urban Living Labs drive Smart Cities

Transformation Process

- The scale of problems creates the need to harness the widest possible set of resources and entrepreneurial talent for problem solving. This involves the collaboration of diverse types of policies, knowledge and resources to codesign and co-create new innovative solutions.
- These solutions need to harness the motivation of millions of individuals and their communities. Solutions cannot be pushed down at people to force changing behavior. Crowds are not managed but they need trustful leadership. They need to be involved from the problem identification phase and take ownership of the solutions.
- New, distributed and highly participatory systems are required. New roles and business models of companies and public sector, aiming to add value, need to be experimented and refined.
- Living Labs are innovation ecosystems where all the RDI stakeholders engage in OPEN LIVING INNOVATION driven by the citizens. The Urban Living Lab stimulates collaboration, open sharing, trust and enables behaviour transformation and leading markets.

Human Smart Cities

Urban Living Lab Innovation Ecosystem



Human Smart Cities

Urban Living Lab ecosystem

- Human Smart cities are open innovation ecosystems (Urban Living Lab)
 focused on people (Social Inclusion), promoting wealth and employment
 creation (Economic development), in a green economic model
 (Environmental sustainability).
- Municipal Government, urban planners, universities, information and technological companies and financing institutions organize themselves in a dynamic and innovative ecosystem(Top down support).
- Citizens are involved in need identification, new services creation, prototyping, "early market" (Bottom up).
- Citizens are transformation agents. Technologies are support tools to the knowledge communication generation. Big, medium and small companies are creating agents of new services and processes.
- The Urban Living Lab contributes to generate and locate knowledge, experience and wealth creation.

Living Lab Values

- Openness. Collaboration. Network Communication;
- Trust and transparency;
- Bottom-up Initiatives;
- Co-design and Co-creation;
- Human Centered. Well-being;
- Social Innovation;
- Sustainability.

ENoLL Globalization



Rede Africana de Living Labs 10/05/2011, Botswana,



Rede Brasileira de Living Labs 09/06/2011, Amazonia, Brasil



Workshop de Inovação em Eficiência Energética 19/10/2011, Beijing, China



Network for Future Learning 10/10/2011, OCDE, Paris - França

Technology at the service of people Evolution of technological and social innovation(Alfamicro)

2010 - 1995 2000 2005 2015 **User Driven Efficient** Technology at **Innovation** H2020, Digital the service of Innovation Agenda and City ecosystems, Urban Agenda people governance Living Human Open **Smart Future Smart Cities** innovation; Labs Cities Cities Collaboration Industrial Corelabs Save Energy Periphèria M_VN+ MyNeighbourhood Clusters; **ENoLL** Fireball Lighthouse Citadel Automobile Prime **Apollon** Med Lab City SDK Shoe Smartisan Target **Furniture Smart Campus** Storm Clouds Textile Preco Creative Med **FIWARE**

From Smart Cities to Human Smart Cities

Environment Rational usage of resources and innovative technologies can solve many environmental problems. Smart City is a city with clean air, clean water and green parks.

User Behaviour Transformation drives the city resilience

Health Telemedicine equipment and planning improve the effectiveness of prevention and treatment as well as reduction in the numbers of medical errors.

User Behaviour
Transformation leads to
healthier lives and effective
treatment.

Mobility Intelligent transportation system implies operational control of all modes of transport in real time with the ability to resolve the problem instantly.

Citizens is part of the sensoring system User Behaviour Transformation.

Energy Efficiency Optimization of energy usage leads to energy efficiency.

Local production and
Consumption
User Behaviour Transformation.



Infrastructure A Smart City with Big Data and centralized planning and management stands to be the ground for enhancing economy efficiency, ensuring safety and comfort of the population.

Citizens use Big Data and Apps to achieve Smarter Living

Social Innovation Citizen driven services
(WIN Methodology, MyN Platform and Design
Thinking and Gamification Methodologies)
Interaction, Collaboration,
Participation, User Behaviour
Transformation

City Governance Listening and Talking to the streets. Openness, transparency and trust. Innovation Ecosystem

Citizens engagement transform the Smart City in the HUMAN SMART CITY

Innovation Ecosystem. An orchestrated system focused on innovation and entrepreneurship taking advantage of a friendly environment to support new business and market take up.

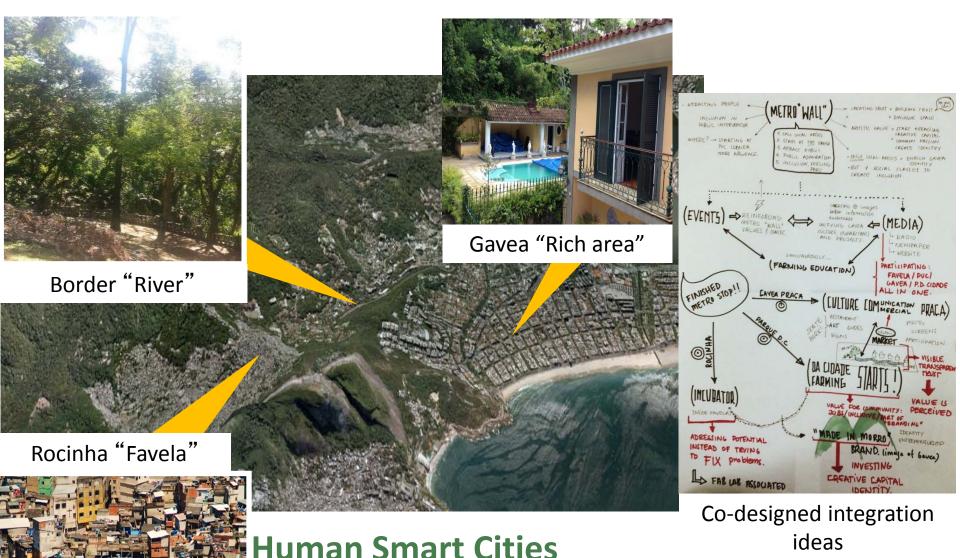
Creation of Wealth and Jobs.

Social Innovation - Interaction Living Lab, Manaus, Amazónia



Urban Farming- MyNeighbourhood, Milão





Human Smart Cities

Bridging Rocinha and Gávea Communities

Aalto University (Helsinki, Finland) and PUC University (Rio de Janeiro, Brasil)

Social Innovation – Rio Living Lab, Rio de Janeiro



Social Innovation - Manaus, Amazónia



Integrated Mobility – Fireball, Helsinki



Behaviour Transformation—Save Energy, Helsinki



Microfinancing – Habitat Living Lab, Vitória, Brasil



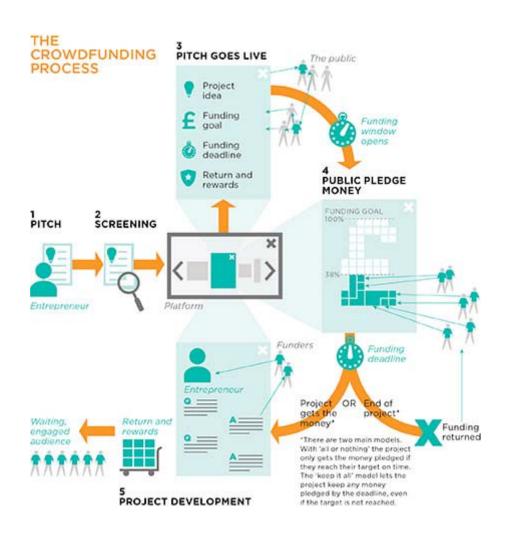
CRÉDITO PRODUTIVO, HABITACIONAL E PARA CONSUMO EM MOEDA LOCAL CHAMADA BEM.

1 BEM = 1 REAL

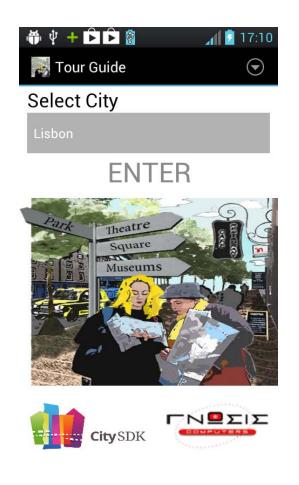


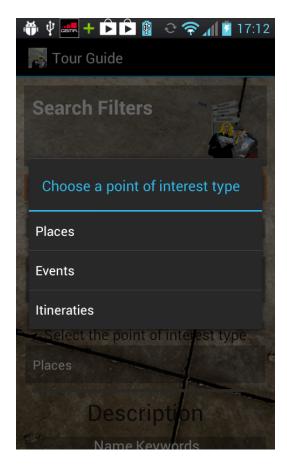
Source: Miriam M. Pinto

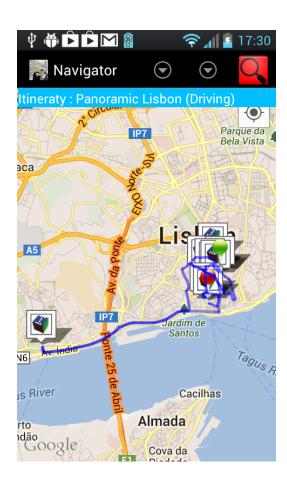
Crowdfunding – MyNeighbourhood, Lisboa



Interoperability - City SDK, Lisboa



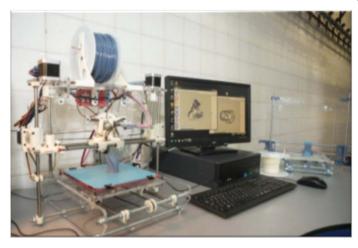




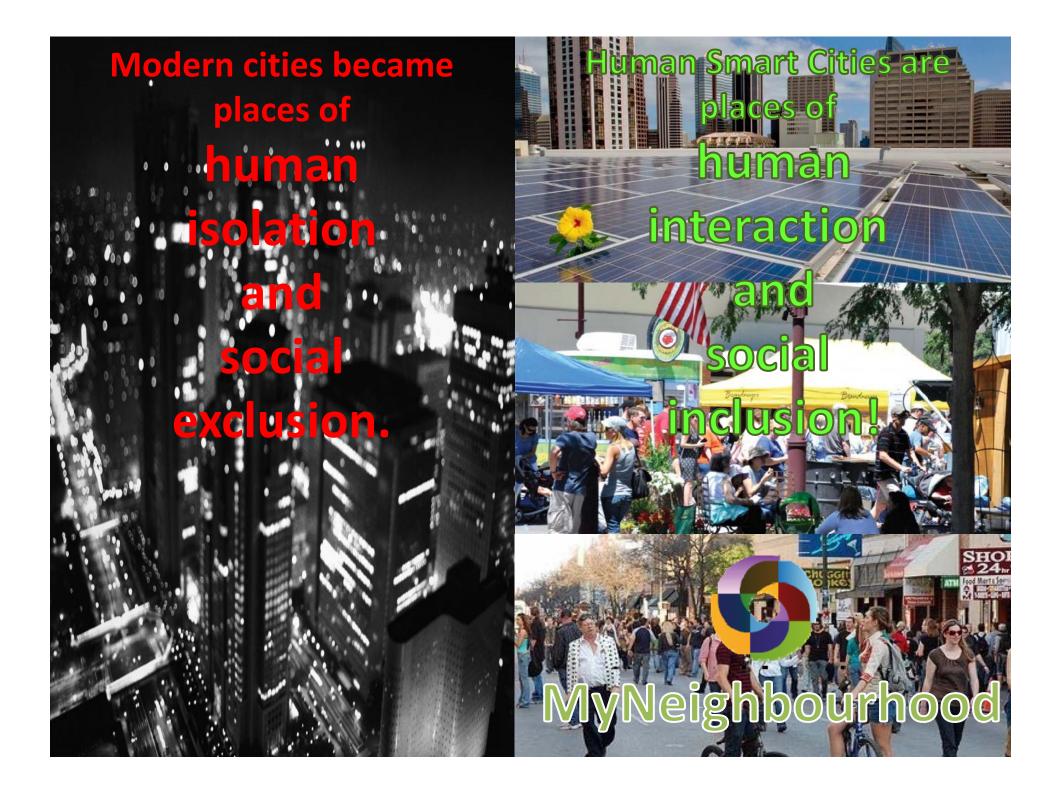
Fab Lab – MyNeighbourhood, Lisboa





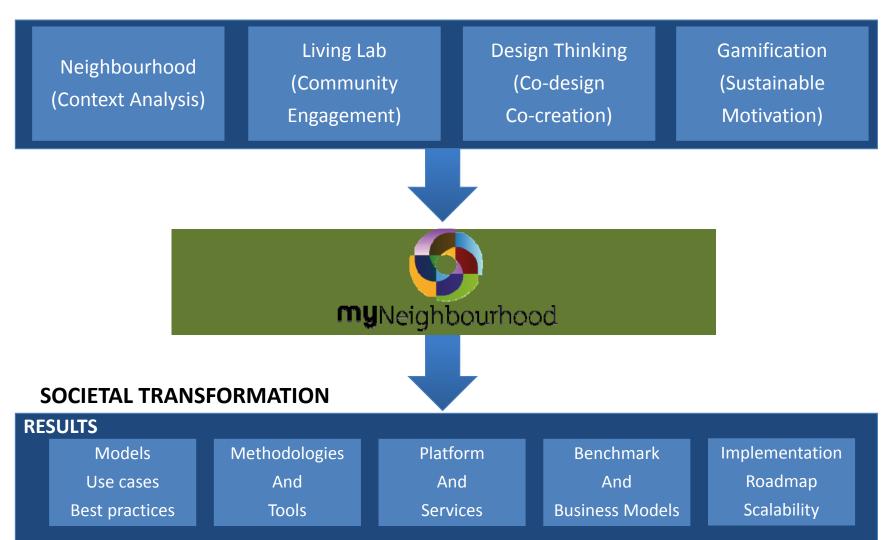




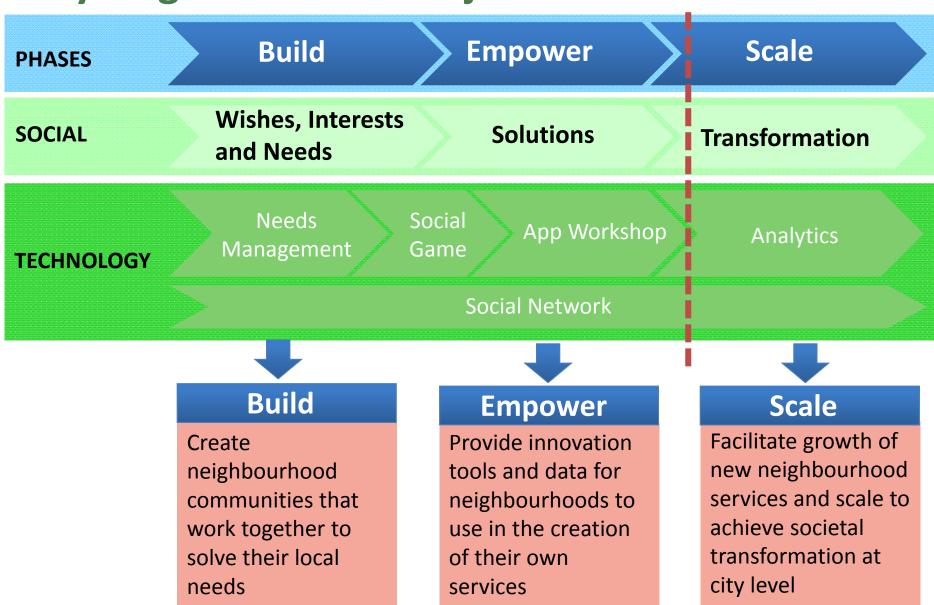


Human Smart City Transformation Process

METHODOLOGIES AND TOOLS



MyNeighbourhood Project



MyN UrbanLiving Lab

From ideas to solutions



Context Analysis and Citizens engagement and motivation in Mouraria, Lisbon



- Identify local community leaders;
- Identify Current Activities and Projects;
- Selection of key stakeholders to be involved in the Project;
- Presentation of MyNeighbourhood;
- Alignment of interests;
- Engagement in co-design and cocreation workshops with the community leaders and progressively extending to the citizens.

Community engagement

Meetings, workshops and events









Co-design and Co-creation activities

Co-design of ideas







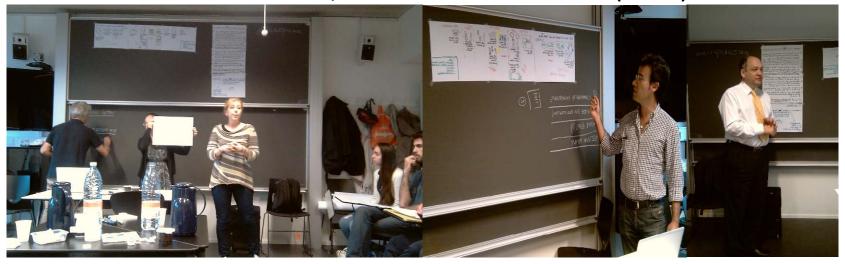


MyN Co-design

Tools of WIN methodology



Wishes, Interests and Needs (WIN)



Co-design and Co-creation activities

WIN Methodology application



Community Engagement

Openness, transparency, trust and collaboration



Co-design and Co-creation activities

Co-design of services









Co-design and Co-creation activities

Services validation



Human Smart Cities Co-designed Services

- Energy Efficiency
- Mobility
- Urban Farming
- Elderly Services
- Kinder gardens
- Local shops
- Participatory Budget
- Community Events
- Precautionary Medicine
- Tourism
- Innovation services
- Public Spaces Adoption
-

Aalborg



Accessible City



Voluntary Help

Birmingham



Women on Wheels



Buddies

Lisbon



Made in Marvila



Ó vizinho!



Milan



Quarto Food Club



Quarto Gardening

MC4 Margarida Campolargo; 03-11-2014

MyN Ramp up population activities Citizens Engagement

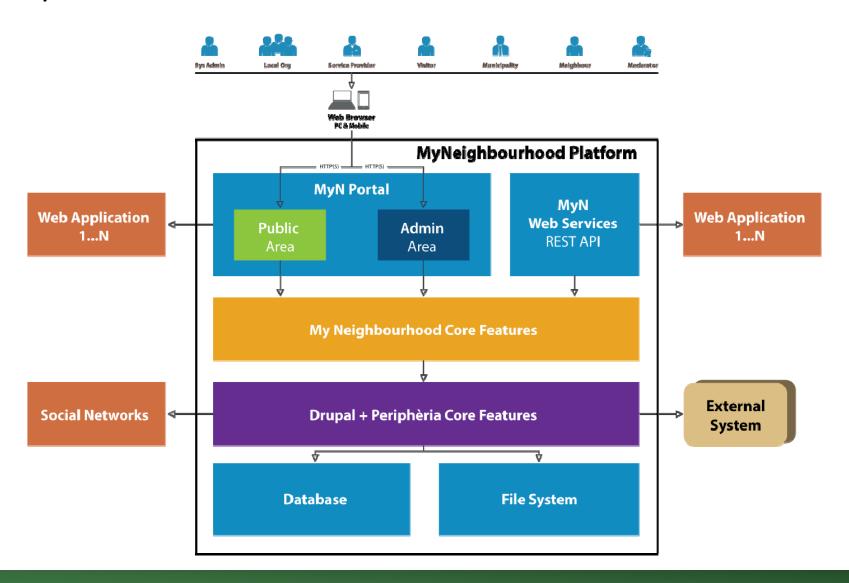
- Events with a hidden venue (only revealed in the Platform):
 Pedi paper, Bike tours...
- Adopt the MyN Card (with discounts and free entries in museums) in all the pilots;
- Events and local campaigns;
- Select community leaders to promote the use of the platform;
- Urban art in the neighbourhood;
- Online contests;
- Flash mob;
- ...

Sharing Common WINs (Wishes, Interests and Needs)

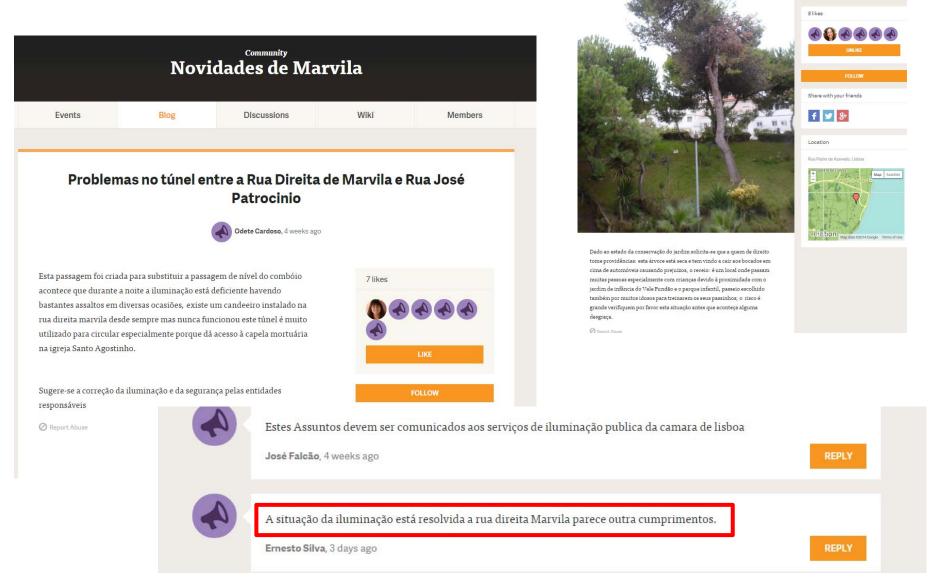


Platform Co-design Results

MyN Platform Architecture



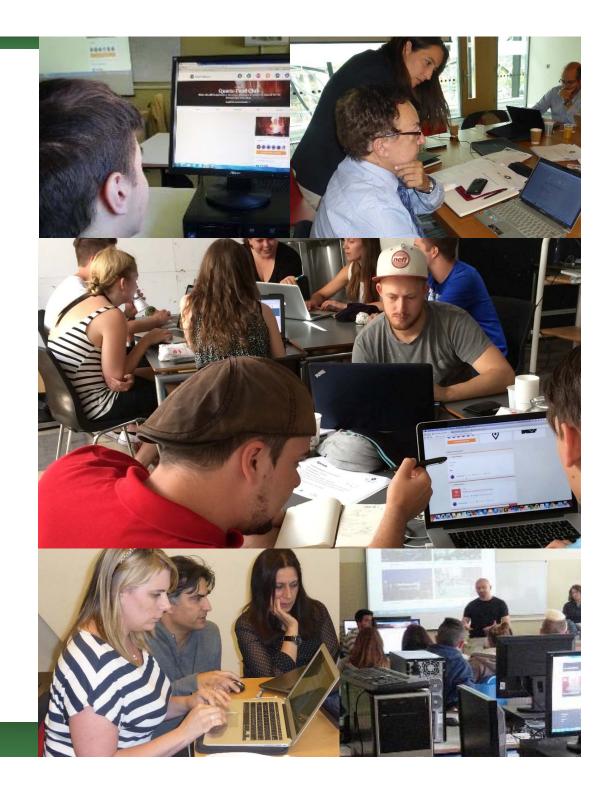
Solving Issues



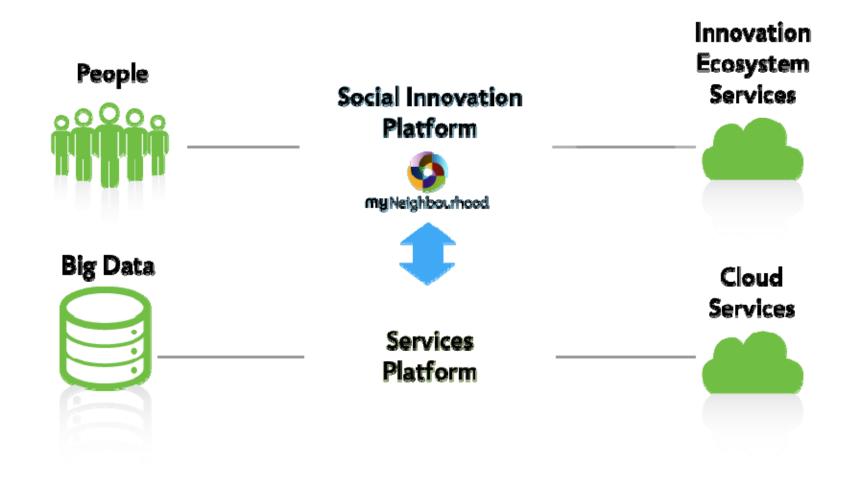
Plataform Status May

Aalborg
Birmingham
Lisbon
Milan
Brussels
115 Communities

WWW.MY-N.EU



From the Smart City to the Human Smart City



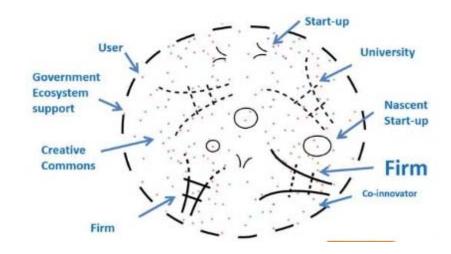
Building the FIWARE ecosystem

The vision **FIWARE** provider N Creation of dedicated **GE** instances **Applications Applications** Use of Global shared **GE** instance **Lisbon Pilot** Meighbourhood **OPEN APIS FOR OPEN MINDS FIWARE Catalogue**

MyN FIWARE – integrated platform

Urban Living Lab ecosystem





Open Standard Platform



ecosystem open sustainable global







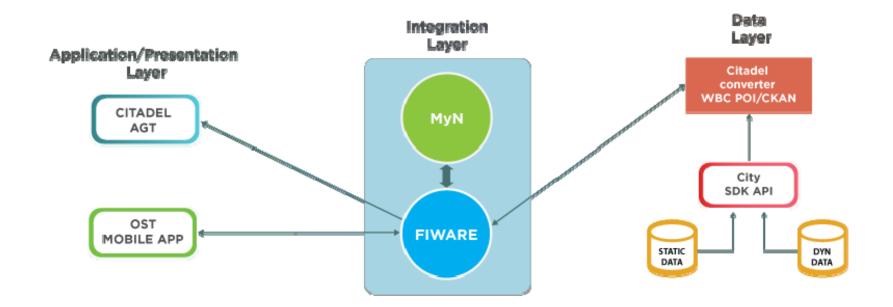


Why an open standard platform?

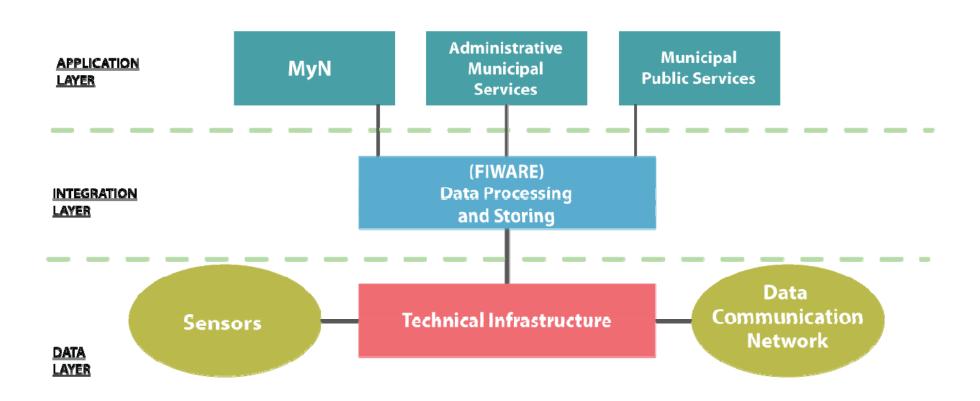
- Avoid vendor lock-in:
 - Southbound to sensors
 - Northbound to applications (open data and APIs)
 - Portability among platform providers
 - Interoperability of solutions enabled by the platform
- Larger community of developers
 - True innovation
 - Better prices
- Not any standard is enough
 - Modularity
 - Allow different business models
 - Integration with standard open data platform
 - Non-intrusive
 - Privacy and Security by design

Human Smart Cities

Social Innovation driven by MyN and Future Internet

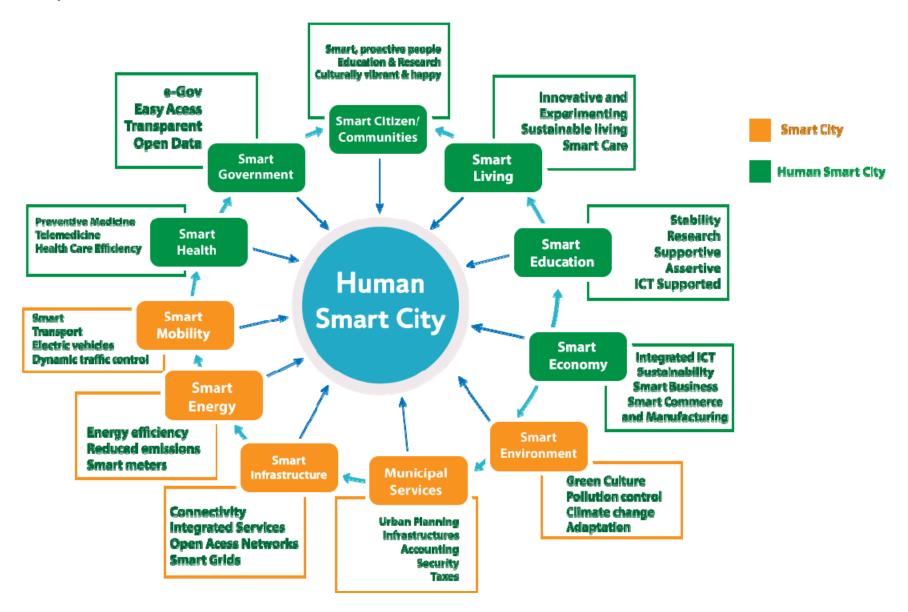


Human Smart City Integrated Solution



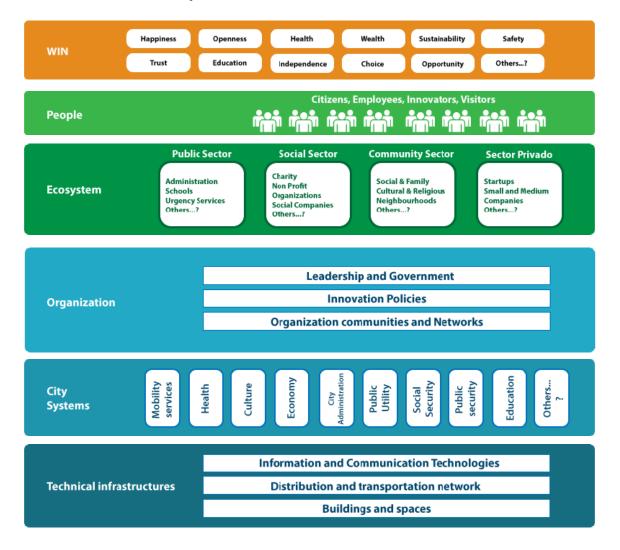
Human Smart Cities

Municipal and Innovative Citizens Services



Human Smart City Architecture

Technical and social components



Human Smart Cities Roadmap

Five Stages of Maturity

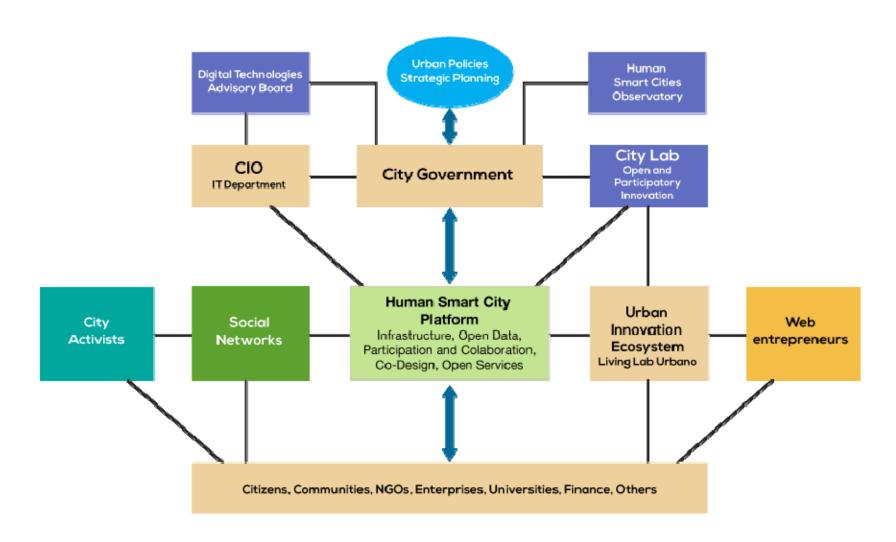
	Phase 1: Ad Hoc	Phase 2: Opportunistic	Phase 3: Repeatable	Phase 4: Managed	Phase 5: Optimized
Key Characteristics	Siloed	Intentional	Integrated	Operationalized	Sustainable
Goal	Tactical Services Delivery	Stakeholder Buy- In	Improved Outcomes	Prediction and Prevention	Competitive Differentiation
Outcome	Proof of concepts and business case development via ROI from pilot projects	Cross-organization deployments and development of foundational strategy governance	Replicable success in project process and outcomes across multiple organizations	Enterprise-wide strategy, process, data, etc., bring improved service- delivery via adaptive sense and-responde systems	Agility, innovation and continuous improvement in service delivery bring competitive advantage

Mapa de maturidade das Cidades Inteligentes e Humanas

Human smart cities framework	Level 1	Level 2	Level 3	Level 4					
Material infrastructures									
Focus on ICT	ICT projects scarcity	Investment in ICT (Smart Grid)	Integrated investments in ICT projects	Real time operation optimization in the city					
Data flows integration	No data integration	Small scale data integration	Data creative mashups, bringing the data to a shared platform	Open Data and Crowd-sourcing initiatives					
Digital Services provision	Limited access do Digital Services	Some digital services	Integrated digital services around the city	Cloud based services diversity for citizens					
Immaterial infrastructures									
Value measurement	Individual business projects	Non financial value analysis	Social/environmental/ financial analysis	Holistic value analysis, supporting financial sources diversity					
Government	Government departmental structure	Inter-departmental cooperation	Interdepartmental management sectors of the human smart city	Government structure and shared objectives at the city level combined with an international scale					
Focus on ICT	Limited ICT resources	Some strategic outlook on ICT	Technological view to the city	City CIO support of the technological view and strategy					
Citizens engagement through services co-design and co-creation	Limited citizens engagement	Basic need analysis at the project level	Citizen feedback loops	Civic participation on service design					

Innovating Democracy

Open, Transparent and Participatory Governance



A new Governance Framework 1/2

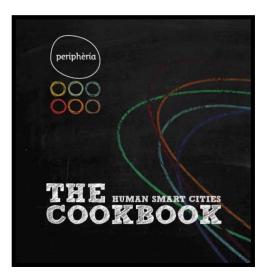
- A City driven to sustainable Well Being
- Openness. Transparency. Trust. Participation.
- Inclusive dialogue.
- Adaptive leadership.
- Learning to listen and understand problems.
- Governance transformation.
- Political courage to address complexity. Experimentation.
- Shared vision, strategies and action plans.
- Value creation for the City and the Citizens
- Social Innovation.
- Innovation Ecosystem.
- Wealth and jobs creation
- New urban culture. Creative Industries.
- Learning to create value. Common good.
- Explore the competitive advantage.

A new Governance Framework 2/2

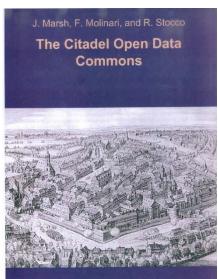
- The Citylab role. Driver of transformation
- Civic services.
- New Public Instruments. PPIs, PCPs and PPPPs
- Improving Democracy Listening and talking to the streets
- Security and Privacy.
- Methodologies:
 - WIN Methodology
 - Design Thinking
 - Co-design, Co-creation and Co-production
 - Gamification

Human Smart Cities Network

Tools and Methodologies









Forum PA - Human Smart Cities Conference

Rome, Italy – 30th May 2013

periphèria

000

MANIFESTO

THE HUMAN SMART CITIES

Networking Citizen-driven Innovation

Human Smart Cities Conference

Bologna, Italy - 17th October 2013 Human Smart Cities Launching



Human Smart Cites Conference

Lisbon, Portugal – 12th-13th March 2014 Human Smart Cities Network Consolidation



Human Smart Cities Pannel Brasilia, Brazil – 29th July 2014

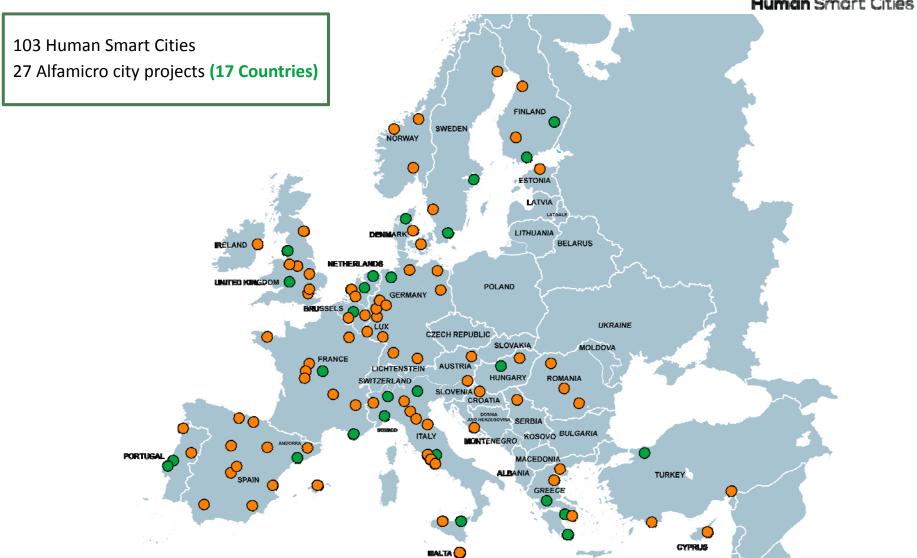


www.humansmartcities.eu

Human Smart Cities European Network

And Alfamicro interventions





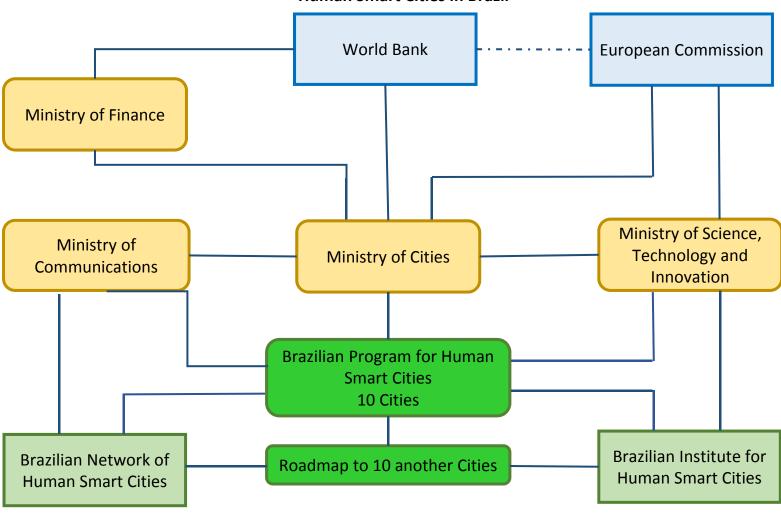
Events 2013 - 2014

- Smart Cities, Future Cities, Rio de Janeiro, Florianopolis, Campinas, Brasilia, Brasil,
- Aalto University, MIT Media Lab, PUC Rio, 02 07 June 2013
- Jornadas Iberoamericanas sobre Laboratórios Cidadãos, Vitória, Espírito Santo, 5th August 2013;
- Conferência das Cidades do Conhecimento, CIKI 2013, Porto Alegre, Rio Grande do Sul, 13th and 14th November 2013;
- Latin America Human Smart Cities Conference, Rio de Janeiro, 24th and 25th April 2014;
- Conferência Human Smart Cities, PUC (Catholic University), Rio de Janeiro, 17 th March 2014;
- Workhops and field work on the Human Smart Cities Methodology and tools, Rocinha "Favela" and Gávea, Aalto University –PUC Rio,17th to 21st March 2014
- Seminário Human Smart Cities in Brazil, Sebrae Rio, Rio de Janeiro, 20th March 2014;
- International Conference on Innovative Cities, Curitiba, Paraná, 7th May 2014;
- Rio Smart Cities Conference, Rio de Janeiro, 12th to 14th May 2014;
- XXXIV Congresso da Sociedade Brasileira de Computação, Brasília, 29th July 2014;
- Cidades Inteligentes e humanas Ecossistema de inovação da saúde, São Paulo Cidades Inteligentes, Painel 3: A Integração das Informações de Saúde no contexto de Cidades Inteligentes São Paulo, Brasil, 28th August 2014;
- Cidades Inteligentes e Humanas, Futurecom, São Paulo, Brasil, 15th October 2014.
- III Encontro dos Municípios com o Desenvolvimento Sustentável (EMDS) Nova governança Federativa e o papel das cidades no Brasil e no mundo, Brasília, Brasil, 7 9 April 2015;
- Meetings on the Forum. Presentation at the event. Participation on the General Assembly of the Fórum on the 7th of April 2015.
- XXXIII Simpósio Brasileiro de Redes de Computadores e Sistemas Distribuídos, Vitória, Espirito Santo, 18th 19th May 2015.

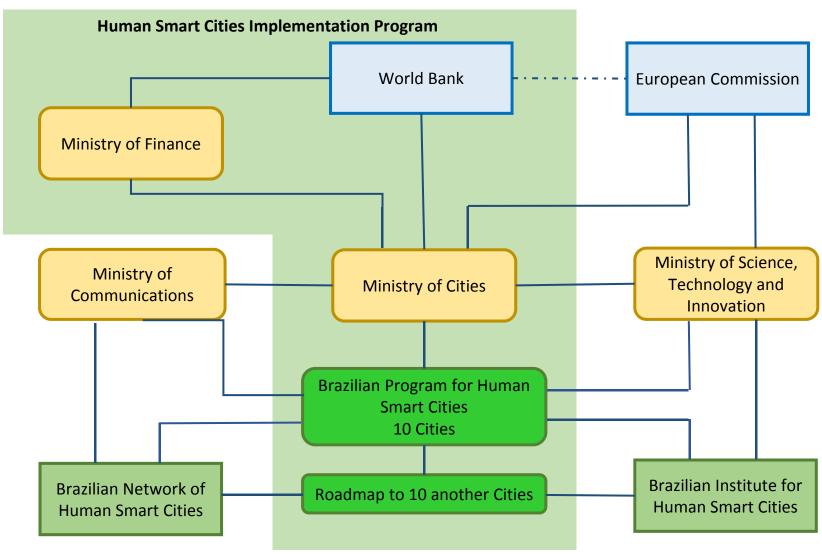
Federal Government Initiatives

- Meeting with Dr. Carlos Vieira, executive secretary of the Ministry of Cities, 04th
 December 2014
- Meeting with Dr. Américo Bernardes, Ministry of Communication, 28th July, 04th of December 2014 and 04th of March 2015
- Meeting with Dra. Juliêta Verleun, Ministry of Finance, 03rd of March 2015
- Meeting with Dra. Luanna Roncaratti, Ministry of Science, Technology and innovation, 04th of March 2015
- Meeting with Dr. Flávio Dolabella Ministry of Cities, 04th of December 2014 and 04th of March 2015
- Meeting with Interminesterial taskforce for Human Smart Cities, (Representatives of Ministry of Cities, Ministry of Finance, Ministry of Communication and Ministry of Science, Technology and innovation), 08th of April 2015.
- Meeting with the Ministry of Cities, Brasília, 21st of May 2015.

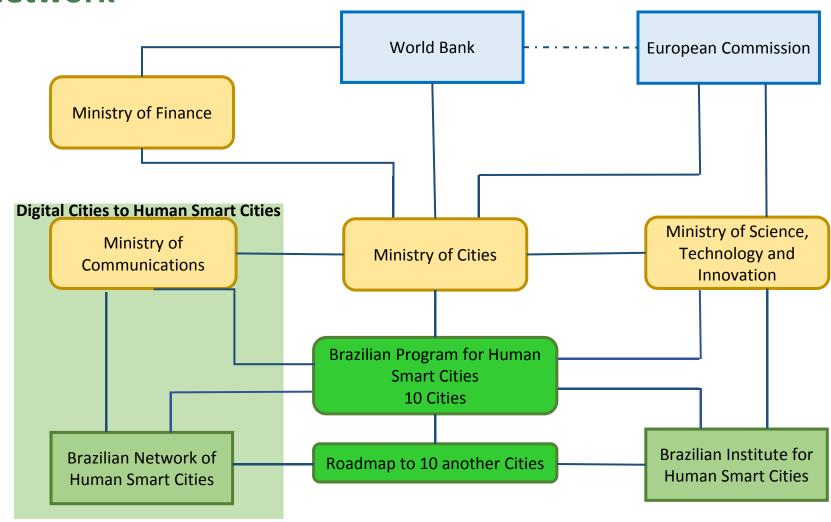




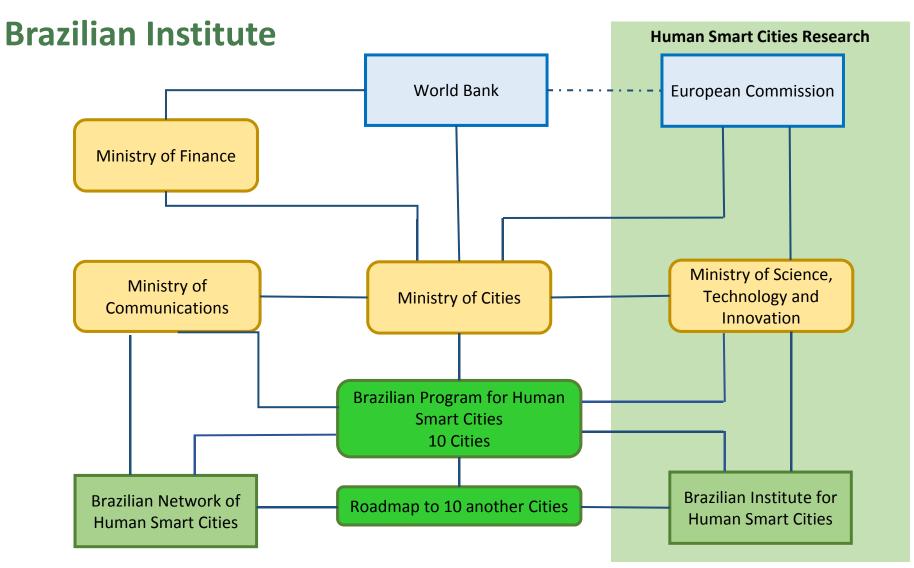
Human Smart Cities Implementation Strategy



Human Smart Cities Network



Human Smart Cities



Human Smart Cities Network in Brazil

- 1. Anapólis Goiás
- Belém Pará
- Belo Horizonte Minas Gerais
- 4. Brasília Brasília
- 5. Campinas S. Paulo
- Colinas de Tocantins Tocantins
- 7. Curitiba Paraná
- Fortaleza Ceará
- 9. Florianópolis Santa Catarina
- 10. Manaus Amazonas
- 11. Olinda Recife
- 12. Porto Alegre Rio Grande do Sul
- 13. Recife Pernambuco
- 14. Rio de Janeiro Rio de Janeiro
- 15. Serra Espírito Santo
- 16. S. Mateus Espírito Santo
- 17. Surucaba S. Paulo
- 18. S. Carlos S. Paulo
- 19. Taquaritinga São Paulo
- 20. Vitória Espírito Santo

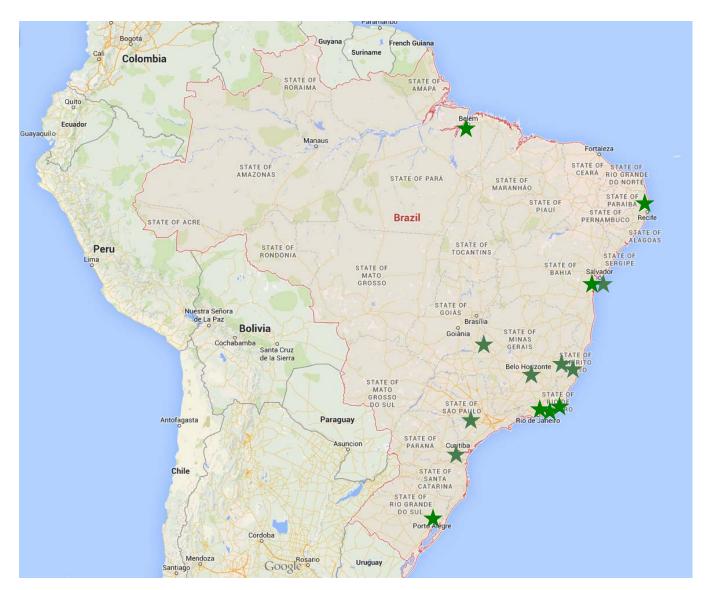
Human Smart Cities Network in Brazil



Human Smart Cities Institute in Brazil

- •Universidade Federal Minas Gerais UFMG (Belo Horizonte)
- •Universidade Federal da Uberlândia UFU (Uberlândia)
- •Universidade Federal do Espírito Santo UFES (Vitória)
- •Instituto Federal do Espírito Santo IFES (Vitória)
- •Universidade Federal de São Paulo UFSP (São Paulo)
- Universidade Salvador UNIFACS (Salvador)
- •Universidade Federal Paraná UTFPR (Curitiba)
- Universidade Federal da Baia UFBA(Salvador)
- •Universidade Federal de Pernambuco UFPE (Recife)
- Universidade Federal do Pará UFPA (Belém)
- •Universidade Federal do Rio de Janeiro UNIRIOTEC (Rio de janeiro)
- Universidade Federal Fluminense UFF (Niterói)
- •Universidade Federal do Rio Grande do Sul UFRGS (Porto Alegre)
- Pontfícia Universidade Católica PUC (Rio de Janeiro)

Human Smart Cities Institute in Brazil



Funding oportunities explored by Alfamicro/Smarter Services

- 10 Cities to implemente the Human Smart Cities Open Platform (FIWARE - MyN);
- World Bank Funding Opportunity (300 Million USD);
- Inter-Ministry Task Force lead by the Ministry of Citites and with the participation of the Ministry of Finance, the Ministry of Communication and the Ministry of Science, Technology and Innovation;
- Planed Workshop on the 1st and 2nd of July 2015, organized by both the Brazilian Federal Government and the European Commission and with the participation of the world Bank.

World Bank Meeting

10/07/2012, Washington D.C. EUA



Other funding oportunities

- BNDES PMAT Programme (1 Billion Reais, approximately 330 Million Euros);
- FINEPE –Strong interest to finance large Smart Cities projects in the perspective of creating innovation Ecosystems;
- SEBRAE Potential funding of SMEs, micro companies, startups in the web-entrepneurship innovation ecosystem of cities;
- FIWARE as an Innovation ecosystem
- Banco Interamericano de desenvolvimento Interested to fund the Smart Cities Projects. Requires further contacts.

Human Smart Cities

European call for Action



What we have:

- Future Internet (FI-PPP) and Human Smart Cities methodologies and tools convergence
- Security by design
- Strong Privacy legal framework
- Digital and Urban Agenda Policies

What is necessary:

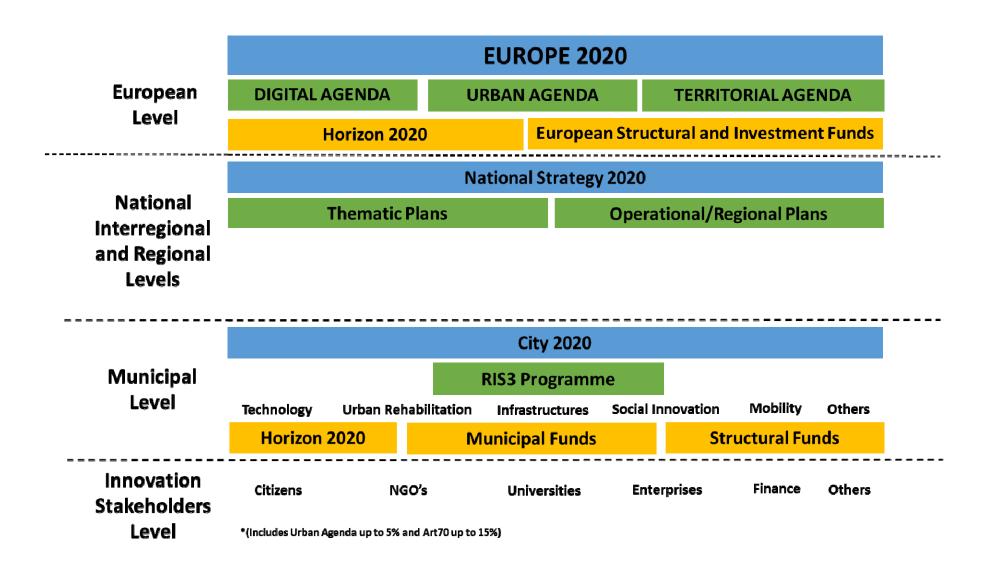
- Strong political leadership
- Business-driven initiatives
- Disruptive Value Creation
- Global ambition

A new environment for the creation of "new jobs", "new business models" and "sustainable prosperity".

EU Policy Recommendations

- Effective delegation to urban authorities. Citizens participation promoted towards a culture transformation. Tackle economic, environmental, climate, demographic and social challenges. Implement integrated interventions at neighborhood level
- Ensure convergence of European policy mechanisms towards the Human Smart City. Encourage the joint application of H2020 and Urban Agenda policies.
- Accelerate implementation of ICT urban infrastructures such as Communications, Future Internet and Internet of Things (FI-PPP) Promote the vision of the Human Smart City supported by FIWARE/MyN.
- Focus on the social innovation, participatory governance, innovation ecosystem as the source of wealth and jobs. Empower citizens to co-design and co-create solutions for their Wishes, Interests and Needs (WIN). Promote a sizeable number of Human Smart City large scale projects with visible and measurable impact that may create the critical mass to achieve exponential growth. Support the Human Smart Cities Network.

Europe 2020 – Integration of Policies, Programmes and Funds



EU Policy Recommendations

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Conclusions

Human Smart Cities technical infrastructure is an engine to drive more efficient municipal services focused on citizens Wishes, Interests and Needs (WIN).

Human Smart Cities use technologies as an enabler to connect and engage government and citizens, aiming to rebuild, recreate and motivate urban communities, stimulating and supporting their collaboration activities leading to a joint increase of social wellbeing.

Human Smart Cities hear and speak to citizens and provide technical support and Policy to become the city government more transparent, participatory, efficient and a mirror of the citizens' will.

Human Smart Cities empower citizens to co-design and co-create solutions for their WINs, recreating a new sense of belonging and identity to co-create a better and happier society.



Thank You

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